



CAREFREE PACKAGE

Information

Gasthof & Hotel Fürberg's Carefree Package includes the following service:

Service Overview:

1.	Cancellation protection	
	In case of cancellation pre arrival/check-in, waiver of any cancellation fees (all costs incurred to Gasthof & Hotel Fürberg)	Up to full amount of your booking
2.	Travel Interruption	
	Refund of booked but unused / outstanding days and services according to the original booking agreement (all costs incurred to Gasthof & Hotel Fürberg)	Up to full amount of your booking

Cancellation Fee:

The cancellation fee amounts to 5% of the total booking charges.

The total booking charge comprises of the total room / apartment charges according to our contract partners.

Reason for Cancellation Protection and Travel Interruption to be applicable:

- Sudden diagnosed serious disease, severe health consequences after accident, or death.
- Sudden diagnosed serious disease, severe health consequences after accident, or death of a close relative², if a stay at home is imperative¹;
- Pregnancy, if diagnosed after the time of booking¹; severe pregnancy complications
- Severe damage of your personal goods at your place of residency caused through natural disasters (force majeure, e.g. fire) or through criminal offense by a third party, if a stay at home is imperative³.
- Sudden notice of unemployment, given no fault lies with the employee
- Conscription to Military or Civil Service
- Filing for divorce.
- Unexpected receipt of a court summons.

¹Medical justified cancellations must be confirmed in writing by the attending physician.

² The term Relatives includes spouse (respectively live-in partner), children (step-children, grandchildren, in-laws), parents (step-, grand-, in-laws) and any siblings of the other party.

³ Evidenced in writing by police display etc..



Should your stay be canceled in connection with Covid-19 because

- tourism in the region is stopped due to the Corona traffic light (RED).
- the borders with Austria are closed due to Covid-19
- You come from an official risk area
- You, or a family member living in the same household, at the planned tested positive for Corona when starting your vacation (certificate required)

is the cancellation fee is free with the carefree package

Conclusion of the package:

The package must be concluded simultaneously with the booking or at the time of the first down payment (if a first payment is required to finalise the booking). If the package is signed at a later date, the protection will be effective from the 10th day after conclusion.

What to do in case of emergency?

Cancellation:

Please do inform us immediately either in writing, via Email or Fax including a confirmation of your cancellation stating the reason for cancelling your arrangement. If your cancellation is based upon medical reasons, please include a detailed medical certificate / notice issued from your attending physician for our reference.

Travel Interruption:

Should you terminate your stay due to illness or accident during your vacation, we need a medical certificate from the attending physician at the resort!